LETTER TO THE MANAGEMENT

July 9, 2017

Dear Sir/Madam:

We have been contacted by Trip Advisor, and wish to inform you that we have rated the Vacation Rotation a paltry 1 out of 5 stars. This vacation is NOTHING like what was stated in the brochure and on the web site where we booked it. This was promoted as a "mountain-type safari."

I ask you: where are the mountains? Where is the snow and cold weather? What's with all the rain and humidity? And where is the upgraded food menu including venison steaks, Mahi Mahi martinis, etc.?

Instead we have flat grassland occupied by flocks of big black birds. There are no herds of white-tailed deer, raccoons or coyotes to chase. And there haven't even been any hikers or mountain bikers to frighten. (We have seen a blonde lady on a bike riding by periodically that we were going to chase, but truth be told, SHE kind of frightens US because she seems to always be holding something and talking to herself while she's riding.)

To make matters worse, it is well known that we hate water. Instead of a nice, big, beautiful mountain to climb we are being forced to deal with a big old pond that has turtles, ducks, and snakes living in it.

During the day we are being taunted by several stinky tigers who live across the road and sing cowboy songs, and at night we are kept awake by some old lion who continuously roars and sounds like a locomotive. To make matters worse, both the stinky tigers and the locomotive lion seem to be getting OUR upgraded food plan with several feedings and treats per day.

Our sister, Artemis, warned us that this was a rip-off and she chose not to go. We should have listened to her. In fact, the only reason we are giving this facility 1 star is because we are away from "Miss I Am Always Right Artemis" for a while. She may be our sister, but she thinks she rules the house.

Ggggggrrrrrrrrrrrrr.

Signed,

Ares and Orion Cougars
(Sent via Lori D., Secretary to the Cats and Desmond F., Assistant)