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## LETTER TO THE MANAGEMENT

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September 22, 2017

Dear Sir/Madam:

I am writing on behalf of all the residents of the sanctuary regarding some unusual things that have happened in the Windsong Memorial Hospital.

1. Is it REALLY necessary to post all our private health information for everyone to see? Does everyone have to know our weight? I guarantee that HRL Nikita's weight would never be put on display. Someone's head would roll if that were the case. Have you never heard of the HIPAA laws? We may have to consult Catz, Kats, Morekatz & a Rat about this.
2. Now, really, with all the scientific breakthroughs this is still the way you are taking temperatures? That's just ... rude. No wonder we can't sit down for days afterwards! I'm told there are things in drug stores that will take your temperature from your ear or even your forehead. Let's move into the modern age here!
3. Although it's nice to get a manicure while getting a procedure done, the person doing it obviously needs to go back to cosmetology school to learn that you paint the nails NOT the toe pads!
4. Last but not least .... Well, I just have no words for this picture. This is just disturbing on so many levels. We understand that probably the anesthetic gets to everyone, but really – smelling our feet?

In closing, we hope that you will consider changes regarding Nos. 1, 2 and 3. As for No. 4, well ... there has to be a support group for that somewhere.

Signed,

The Residents of BCR  
(Sent via Lori D., Secretary to the Cats)

